EXHIBIT 19 DATE 1-31-01 HB 2

January 29, 2007

District 11 HRDC Weatherization 1801 South Higgins Avenue Missoula, MT. 59801

To Whom It May Concern:

First of all I want to say your team is awesome! A few years ago, I was recovering from cancer surgery and a car wreck with a minimum income of \$298.00 a month. I was barely able to get by and my bills were stacking up especially the power bill. I applied for LIEAP and was educated about the weatherization program. What a fabulous service!!! Your team came out and weatherized my home and the monthly bill dropped significantly including in the summer since I didn't need an air conditioner.

When my daughter came home to help, we had to find a bigger home to accommodate all of us. I was embarrassed to ask for help again but we had to pay more rent and more utilities so I asked anyway. Your team came to the rescue and insulated the walls, undercarriage and ceiling plus replaced a door and repaired a sliding door that wouldn't close. There was some additional work done on the home but the point is: we finally have a warm home with a lower utility bill.

Thank you for all you have done and when you get a chance, would you please let those who finance your program, I said THANK YOU very much. Your assistance is deeply appreciated and necessary.

With appreciation,

Jackie Trotchie
711 Marshall Street

Missoula, MT. 59801

i balilie